



## *The QMOD-ICQSS Conference 2016*

[www.ism.lu.se/en/qmod](http://www.ism.lu.se/en/qmod)

**Rome Italy, 21-23 September, 2016**

### **2nd Call for Papers**

It is our great pleasure to invite you to contribute with a research paper to be presented at the 19th QMOD/ICQSS conference which will take place in Rome, Italy, 21-23 September, 2016. The Conference will be jointly organized by *Lund University*, Sweden, *Linköping University*, Sweden, and *University of Roma Tre*, Italy. The main theme of the 19th QMOD/ICQSS conference is:

*Building a Culture for Quality, Innovation and Sustainability*

**Deadline for abstracts is March 15, 2016** and **deadline for full papers is June 1, 2016**. Further details on how to submit an abstract and full paper see the QMOD website: [www.ism.lu.se/en/qmod](http://www.ism.lu.se/en/qmod). For the first time we open up for the possibility to **present an abstract or non-finished paper** to be presented at **Interactive Discussion Sessions**. This opportunity is provided in order to respond to the needs for receiving feedback and inspiration for the further paper writing process.

We welcome contributions from all relevant fields of management and engineering **not limited to** the above conference theme. For more details about **tentative paper topics** please see below and check the QMOD website which soon will be updated with detailed information about this conference. We are looking forward to see you at the 19th QMOD-ICQSS Conference.

**Su Mi Dahlgaard-Park & Jens J. Dahlgaard,**  
Professors, Conference Founders and General chairs

**Maria Francesca Renzi,**  
Professor & Local chair

## Conference Topics

QMOD-ICQSS 2016 welcomes papers, abstract and proposals for special sessions within the following conference topics:

- **Organizational Culture for Quality and Innovation**
- **Leadership and Strategies for Quality and Innovation**
- **The People dimension: Recruiting and Development**
- **Partnerships and Strategic Alliances**
  
- **Quality, Services and IT**
- **Quality in Higher Education**
- **Quality in Healthcare**
- **Quality in Elder and Social care**
- **Quality of Life**
- **Quality of working life**
- **Quality and Value: Creation, Identification and Improvement**
- **Quality and the Emerging Economy**
- **Quality Costing and Quality Economics**
- **Quality and Productivity**
- **Quality Improvement and Innovation: Products, Services, Processes, Technologies**
  
- **Excellence Models**
- **TQM models, methodologies and tools**
- **Lean and Six Sigma**
- **Supply-Chain management**
- **Process management**
- **Self-Assessment**
- **Benchmarking**
- **ISO 9000:2015 series**
- **Integrated Management Systems**
- **Performance Management**
  
- **Life cycle assessment**
- **Customer and other Stakeholder Satisfaction**
- **Branding**
  
- **Sustainability (economic, social and environmental)**
- **Quality and Sustainability in Production and Services**
- **Corporate Social Responsibility**